



THE NATIONAL BOARD OF CERTIFICATION
FOR MEDICAL INTERPRETERS



2020 Annual Report

ABOUT US

The National Board of Certification for Medical Interpreters (NBCMI) is an independent division of the International Medical Interpreters Association (IMIA). The National Board was founded in 2009.

OUR MISSION

The mission of the National Board is to foster improved healthcare outcomes, patient safety, and patient/provider communication, by elevating the standards and quality of medical interpreting through a nationally recognized and validated certification for medical interpreters.

OUR ACCOMPLISHMENTS



The National Board is pleased to announce the Hub-CMI credential was launched in May, 2020. The Hub-CMI credential has been a long-awaited opportunity for many medical interpreters who speak languages outside the existing CMI certification. Every medical interpreter in any language will have access to take this test and obtain the Hub-CMI credential. This year we granted 330 Hub-CMI credentials. Hub-CMI credentialed interpreters are included in the NBCMI registry expanding visibility and employment opportunities.

HUB-CMI



In recognition and support of the heroic efforts put forth by the interpreter community, in a year full of uncertainty and challenges, the National Board launched a scholarship opportunity to commend medical interpreters' bravery and resilience. The response to the 2020 program was so astounding that the Board doubled the awards and granted a total of 10 scholarships, 2 per region.

SCHOLARSHIPS



The current global crisis affected us all, particularly those actively engaged in battling this pandemic in our hospitals and other care facilities. Doctors, nurses, first responders, hospital staff and many more in similar roles are our most crucial assets in the fight against COVID-19. Since the beginning of the COVID-19 pandemic, NBCMI has been at the forefront of national advocacy efforts ensuring safe working conditions for healthcare interpreters:

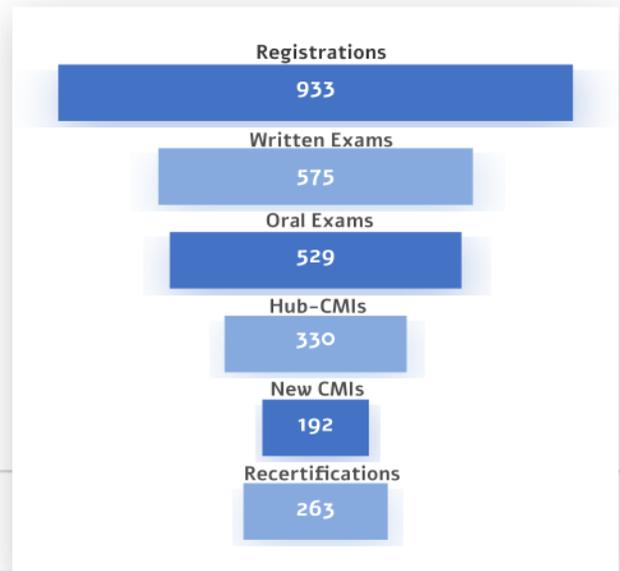
COVID-19 RESPONSE

- As a precaution, the National Board moved all testing operations online and increased the online proctoring capacity to ensure access to NBCMI certification during the pandemic: We are proud to report that there were no interruptions in testing delivery despite the pandemic, due to our robust remote testing modality (March 20th, 2020).
- We launched a Covid-19 resource page immediately to provide crucial information to our community on local and national infection rates and how to stay safe (April 6, 2020).
- NATIONAL BOARD OF CERTIFICATION FOR MEDICAL INTERPRETERS (NBCMI) COVID-19 STATEMENT urging health care facilities to transition interpreters to remote interpreting until adequate PPE is available to support in-person interpretation (April 7, 2020).
- Due to a number of internet scams, the National Board has implemented elevated security measures for the NBCMI Interpreter Registry (April 12th, 2020).
- The National Board signs on to the The IMIA COVID-19 Task Force™. The Task Force was activated and is charged with developing policies and guidelines to safeguard the medical interpreting profession, and your financial, emotional, and occupational safety (April 22, 2020).
- The National Board Signed and supported the ATA letter to CDC requesting that on-site interpreters are classified as essential workers for Phase 1 of the Covid vaccinations (December 17, 2020).

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Annual Statistics

In 2020, the National Board has administered 933 registrations, 575 written exams, 529 oral exams, 330 Hub-CMI credentials, 192 new CMI certifications, and 263 recertifications.



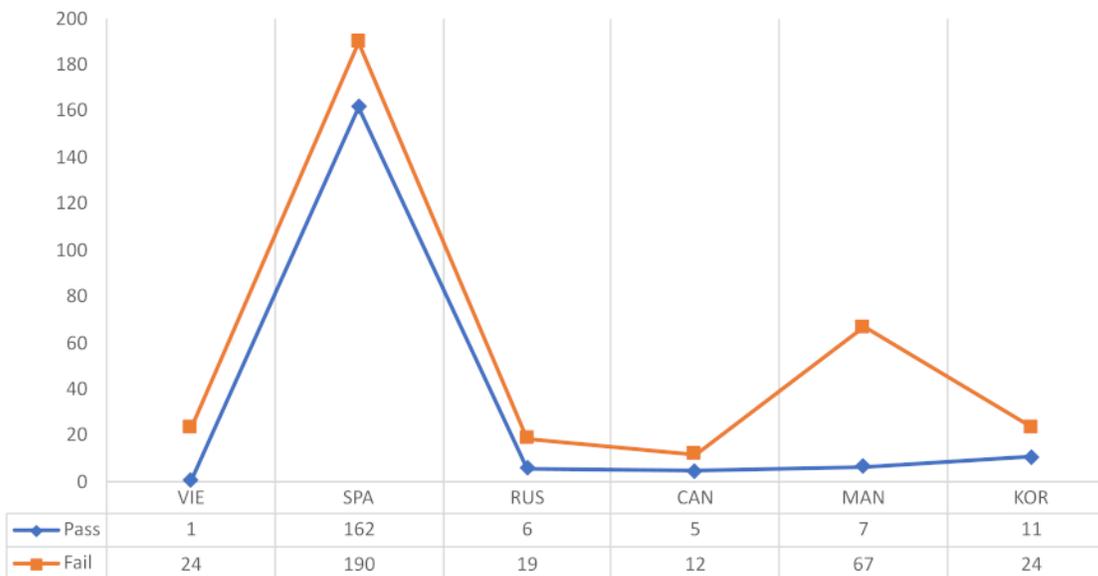
CMI certifications

Active certifications are those CMI credentials that are not expired, either because the original expiration date has not yet been reached or because the interpreter chose to recertify (renew the credential rather than allowing it to expire).

Total certified to date includes all CMI credentials that have been issued by the National Board in each of the six languages as of 12/31/19 (both active and expired).



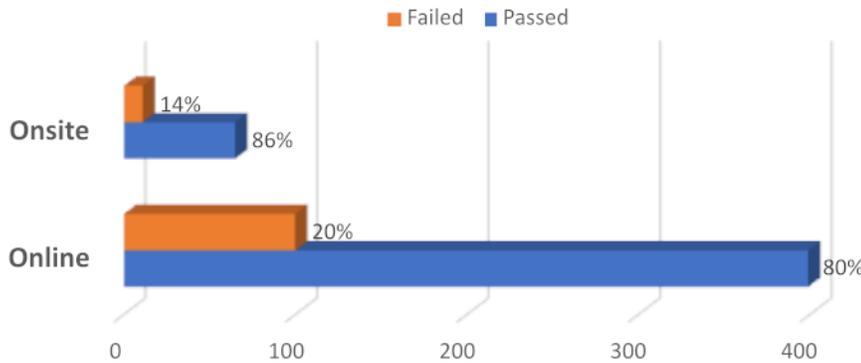
Oral Exams



Approximately 90.5% of oral exams were administered online using the platform ProctorU, and about 9.5% of candidates took the oral exams at the National Board testing centers.

In 2020, the National Board delivered 529 oral exams (192 pass, 336 fail). Pass percentages: Vietnamese 4%, Spanish 46%, Russian 24%, Cantonese 29%. Mandarin 9%, Korean 31%,

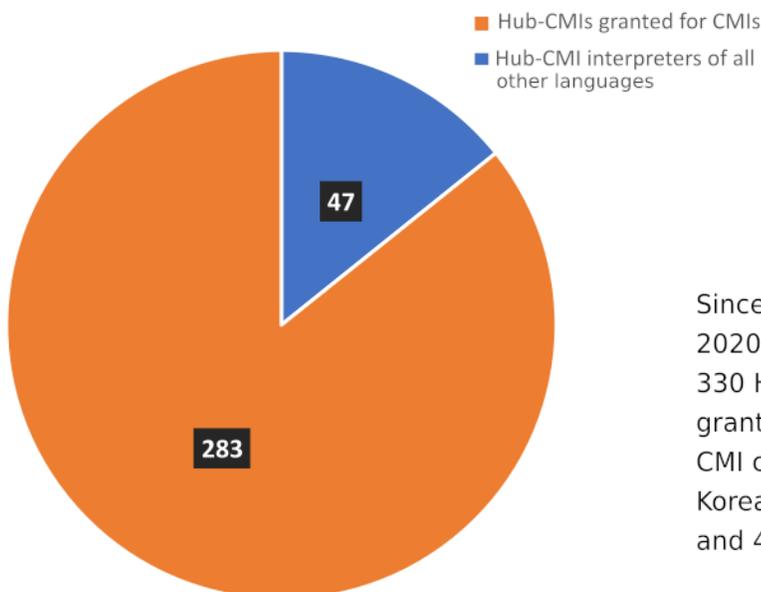
Written Exams



In 2020, the National Board delivered 575 written exams (464 pass, 111 fail). Overall Pass percentage: 81%. CMI candidates can take the written exam either on-site or online through ProctorU.

	Online	Onsite
Failed	100	11
Passed	399	65

Hub-CMI credentials



Top 5 Hub-CMI languages:

- Arabic**
- French**
- Japanese**
- Portuguese/Brazilian Portuguese**
- Haitian Creole**

Since the launch of Hub-CMI credential in May, 2020, the National Board granted a total of 330 Hub-CMI credentials. 283 Hub-CMIs were granted to candidates for whom the subsequent CMI certification is available (Spanish, Russian, Korean, Mandarin, Cantonese, and Vietnamese), and 47 credentials were granted for other languages.