



THE NATIONAL BOARD OF CERTIFICATION
FOR MEDICAL INTERPRETERS



2021 Annual Report

ABOUT US

The National Board of Certification for Medical Interpreters (NBCMI) is an independent division of the International Medical Interpreters Associations (IMIA). The Nation Board was founded in 2009.

OUR MISSION

The mission of the National Board is to foster improved healthcare outcomes, patient safety, and patient/provider communication by elevating the standards and quality of medical interpreting through a nationally recognized and validated certification for medical interpreters.

OUR ACCOMPLISHMENTS



The National Board is pleased to announce the Hub-CMI credential was launched in May 2020. The Hub-CMI credential has been a long-awaited opportunity for many medical interpreters who speak languages outside the existing CMI certification. Every medical interpreter in any language will have access to take this test and obtain the Hub-CMI credential. This year we granted 653 Hub-CMI credentials. Hub-CMI credentialed interpreters are included in the NBCMI registry, expanding visibility and employment opportunities.

HUB-CMI



In recognition and support of the heroic efforts put forth by the interpreter community, in a year full of uncertainty and challenges, the National Board launched a scholarship opportunity to commend medical interpreters' bravery and resilience. The response to the 2021 program was so astounding that the Board doubled the awards and granted a total of 10 scholarships, 2 per region.

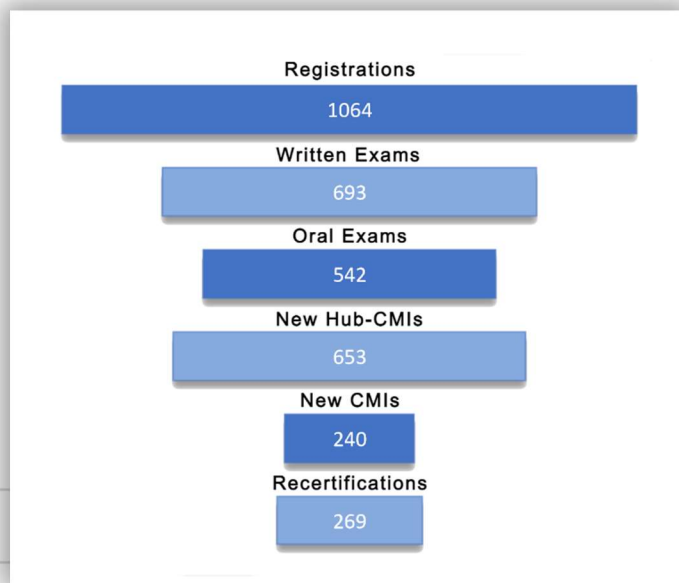
SCHOLARSHIPS

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Annual Statistics

In 2021, the National Board administered 1064 registrations, 693 written exams, and 542 oral exams.

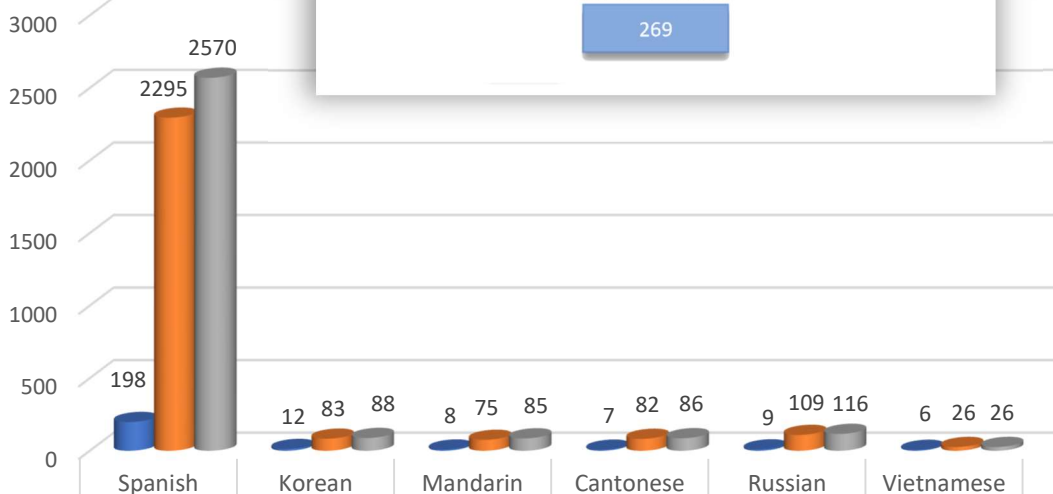
The Board also granted 653 new Hub-CMI credentials, 240 new CMI certifications, and 269 recertifications.



CMI Certifications

Active certifications are those CMI credentials that are not expired, either because the original expiration date has not yet been reached or the interpreter chose to recertify (renew the credential rather than allowing it to expire).

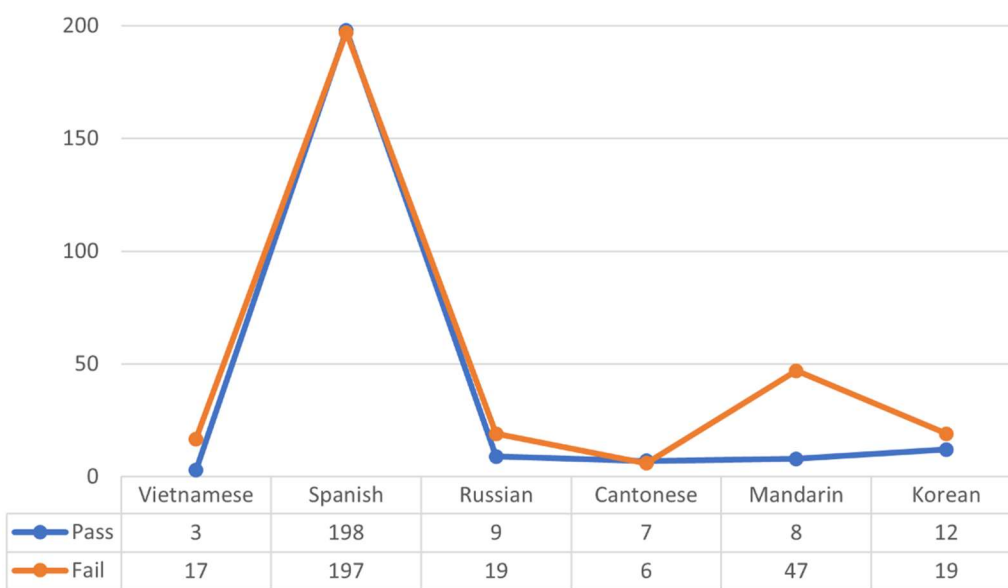
Total certified to date includes all CMI credentials that have been issued by the National Board in each of the six languages as of 12/31/2021 (both active and expired).



| | Spanish | Korean | Mandarin | Cantonese | Russian | Vietnamese |
|--|---------|--------|----------|-----------|---------|------------|
| ■ Certified This Year | 198 | 12 | 8 | 7 | 9 | 6 |
| ■ Active Certifications as of 12/31/2021 | 2295 | 83 | 75 | 82 | 109 | 26 |
| ■ Certified thru 12/31/2021* | 2570 | 88 | 85 | 86 | 116 | 26 |

*Includes active and inactive certifications

Oral Exams



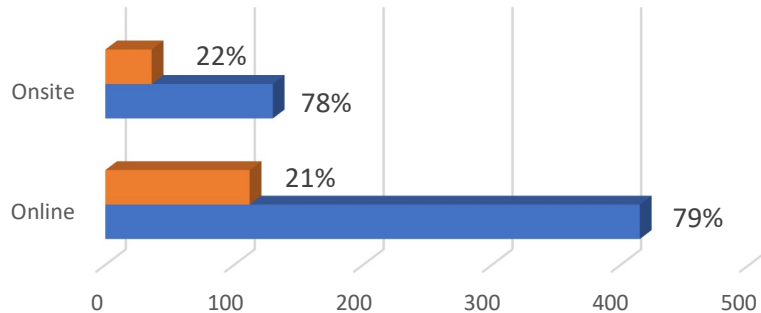
86% of oral exams were administered online using the platform ProctorU and 14% of the candidates took the oral exams onsite with Prometric.

In 2021, the National Board delivered 542 oral exams (237 pass, 305 fail).

Pass percentages:
 Vietnamese 15%,
 Spanish 50%,
 Russian 32%,
 Cantonese 54%,
 Mandarin 15%,
 Korean 39%.

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Written Exams



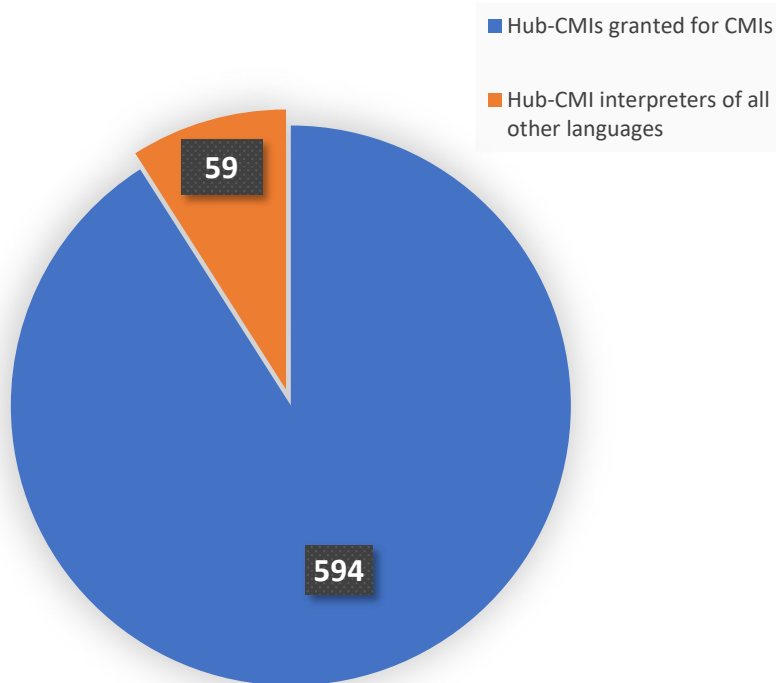
| | Online | Onsite |
|--------|--------|--------|
| Failed | 112 | 36 |
| Passed | 415 | 130 |

In 2021, the National Board delivered 693 written exams (545 pass, 148 fail).

The overall pass percentage: 79%.

CMI candidates can take the written exam either on-site or online through ProctorU.

Hub-CMI Credentials



Top 6 Hub-CMI languages:

- Arabic
- Portuguese/Brazilian Portuguese
- Haitian Creole
- Farsi
- French
- Japanese

During 2021, the National Board granted a total of 653 Hub-CMI credentials. 594 Hub-CMIs were granted to candidates for whom the subsequent CMI certification is available (Spanish, Russian, Korean, Mandarin, Cantonese, and Vietnamese), and 59 credentials were granted for other languages.

If you have any questions, please contact:

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