



THE NATIONAL BOARD OF CERTIFICATION  
FOR MEDICAL INTERPRETERS



# 2023 Annual Report

## ABOUT US

---

The National Board of Certification for Medical Interpreters (NBCMI) is an independent division of the International Medical Interpreters Associations (IMIA). The Nation Board was founded in 2009.

## OUR MISSION

---

The mission of the National Board is to foster improved healthcare outcomes, patient safety, and patient/provider communication by elevating the standards and quality of medical interpreting through a nationally recognized and validated certification for medical interpreters.

## OUR ACCOMPLISHMENTS

---

### HUB-CMI:



Since its introduction 2020, the NBCMI Hub-CMI program has been growing to meet the needs of the interpreter community. Interpreters who fall outside of the CMI program are pursuing the Hub-CMI credential. There are some communities that stand out as pioneers in earning the Hub-CMI. During the past four years, we have granted 42 Hub-CMIs in Arabic, 29 Hub-CMIs in Portuguese, 18 Hub-CMIs in French, 18 Hub CMIs in Haitian Creole, 15 Hub-CMIs in Japanese, and Tagalog and Brazilian Portuguese are tied at 12.

### NEW PARTNERSHIPS:



The National Board has been actively working this year to create partnerships that include colleges, universities, and health care organizations. NBCMI established a partnership with the largest community college in Massachusetts. After a successful launch, we are stewarding the second cohort of students through the NBCMI program. With the expansion of community college access in Massachusetts we expect a growing number of interpreters to pursue credentials in the industry. Additionally, we have partnerships in Central Florida, Colorado, Tennessee, and Washington State.

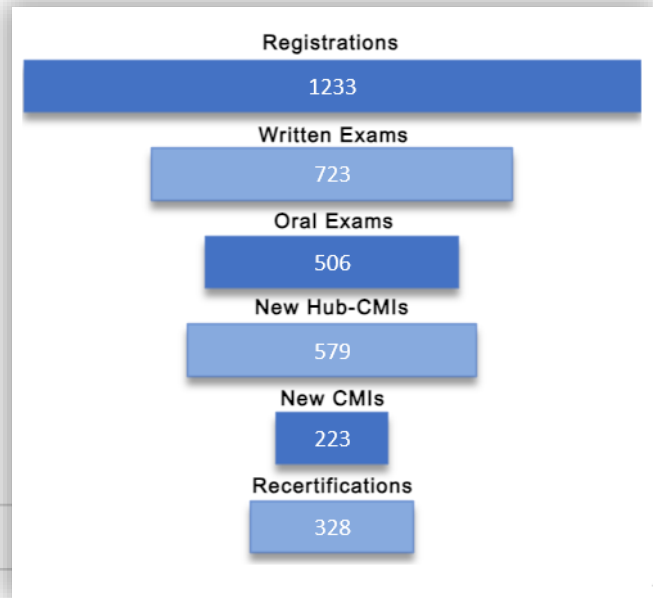
Please reach out to the National Board if you wish to establish a partnership.

# NBCMI Annual Report 2023

## Annual Statistics

In 2023, the National Board administered 1233 registrations, 723 written exams, and 506 oral exams.

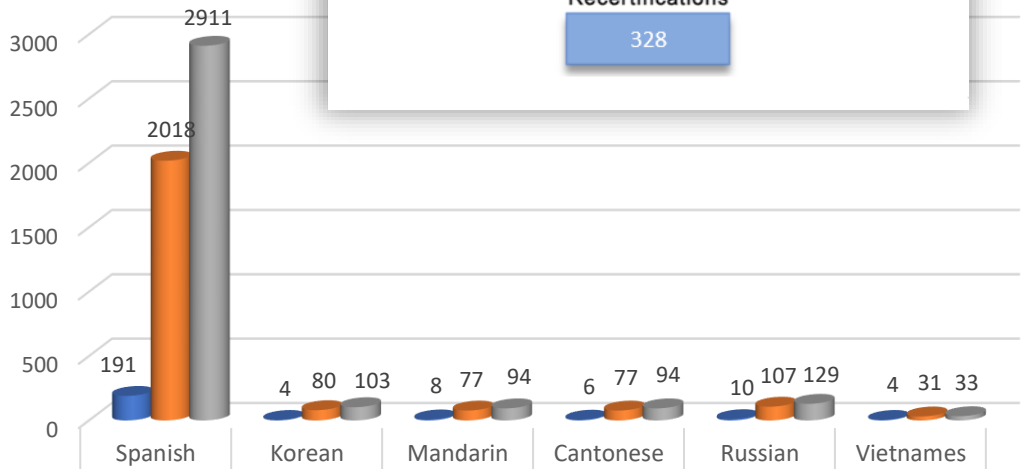
The Board also granted 579 new Hub-CMI credentials, 223 new CMI certifications, and 328 recertifications.



## CMI Certifications

Active certifications are those CMI credentials that are not expired, either because the original expiration date has not yet been reached or the interpreter chose to recertify (renew the credential rather than allowing it to expire).

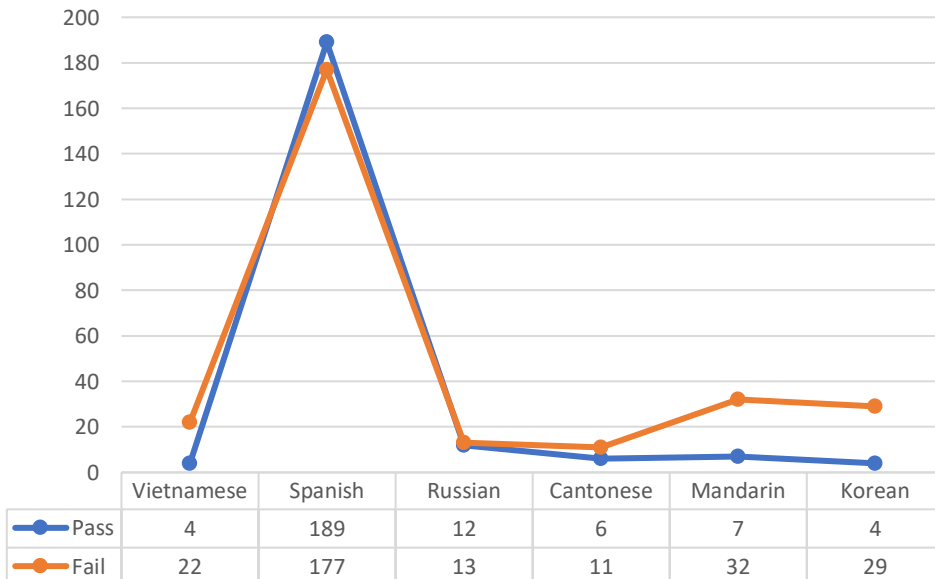
Total certified to date includes all CMI credentials that have been issued by the National Board in each of the six languages as of 12/31/2023 (both active and expired).



	Spanish	Korean	Mandarin	Cantonese	Russian	Vietnamese
■ Certified This Year	191	4	8	6	10	4
■ Active Certifications as of 12/31/2023	2018	80	77	77	107	31
■ Certified thru 12/31/2023*	2911	103	94	94	129	33

\*Includes active and inactive certifications

## Oral Exams



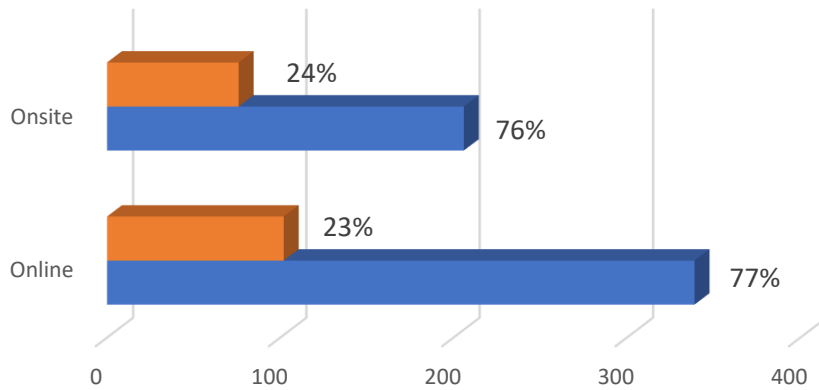
73% of oral exams were administered online using the platform ProctorU and 27% of the candidates took the oral exams onsite with Prometric.

In 2023, the National Board delivered 506 oral exams (222 pass, 284 fail).

Pass percentages:  
 Vietnamese 15%,  
 Spanish 52%,  
 Russian 48%,  
 Cantonese 35%,  
 Mandarin 18%,  
 Korean 12%.

# NBCMI Annual Report 2023

## Written Exams



	Online	Onsite
Failed	102	76
Passed	339	206

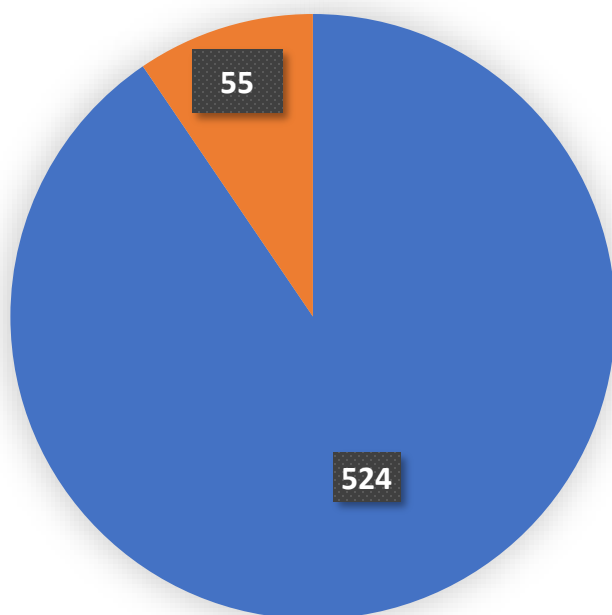
In 2023, the National Board delivered 723 written exams (545 pass, 178 fail).

The overall pass percentage: 75%.

CMI candidates can take the written exam either on-site or online through ProctorU.

## Hub-CMI Credentials

- Hub-CMIs granted for CMIs
- Hub-CMI interpreters of all other languages



### Top 10 Hub-CMI languages:

- Arabic
- Haitian Creole
- Japanese
- Portuguese
- Italian
- ASL
- Ukrainian
- French
- Tagalog
- Brazilian Portuguese

During 2023, the National Board granted a total of 579 Hub-CMI credentials. 524 Hub-CMIs were granted to candidates for whom the subsequent CMI certification is available (Spanish, Russian, Korean, Mandarin, Cantonese, and Vietnamese), and 55 credentials were granted for other languages.

If you have any questions, please contact:

1-765-MED-CERT (1-765-633-2378) | [www.certifiedmedicalinterpreters.org](http://www.certifiedmedicalinterpreters.org)