



THE NATIONAL BOARD OF CERTIFICATION
FOR MEDICAL INTERPRETERS



2024 Annual Report

ABOUT US

The National Board of Certification for Medical Interpreters (NBCMI) is an independent division of the International Medical Interpreters Associations (IMIA). The Nation Board was founded in 2009.

OUR MISSION

The mission of the National Board is to foster improved healthcare outcomes, patient safety, and patient/provider communication by elevating the standards and quality of medical interpreting through a nationally recognized and validated certification for medical interpreters.

OUR ACCOMPLISHMENTS

Expansion of Access and Equity:



In 2024, the National Board of Certification for Medical Interpreters (NBCMI) continued its mission to increase access to professional credentials for qualified interpreters nationwide. NBCMI enhanced its online scheduling and testing systems, resulting in faster processing times, increase in scheduling options, and improved candidate experience.

Community Engagement:



Throughout 2024, NBCMI hosted a series of informational webinars to support interpreters at every stage of the certification process. A total of 1478 interpreters registered for these sessions. The webinars addressed common questions about prerequisites, testing, and recertification. As a result, participants gained a clearer understanding of the credentialing process and the credentials available to them.

Our Partnerships:



In 2024, the National Board successfully built new partnerships and expanded current ones with colleges, universities, and health care organizations nationwide. NBCMI continues to work in partnership with the largest community college in Massachusetts, and after a successful launch, we are now guiding the Fifth cohort of students through the NBCMI program. With the expansion of community college access in Massachusetts, we expect a growing number of interpreters to pursue professional credentials.

In addition, we have established partnerships in Florida, Colorado, Tennessee, and Washington State.

NBCMI Annual Report 2024

Annual Statistics

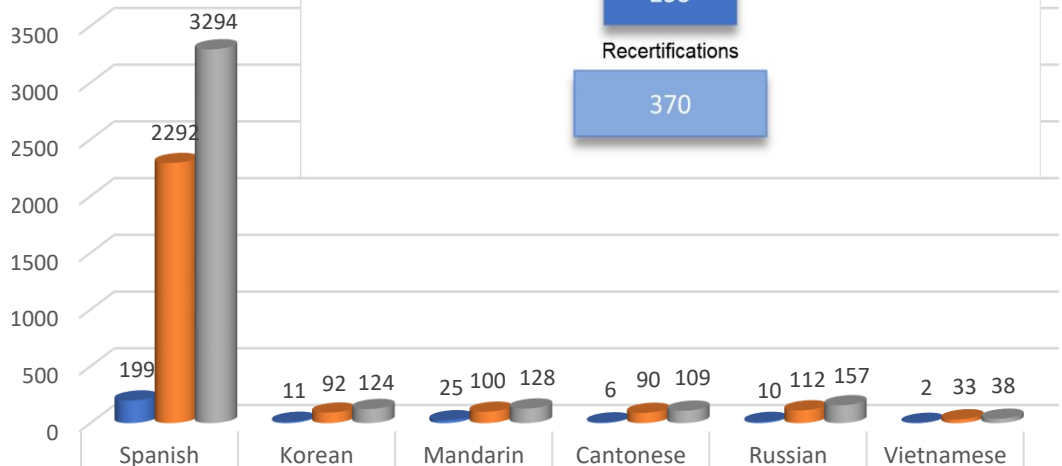
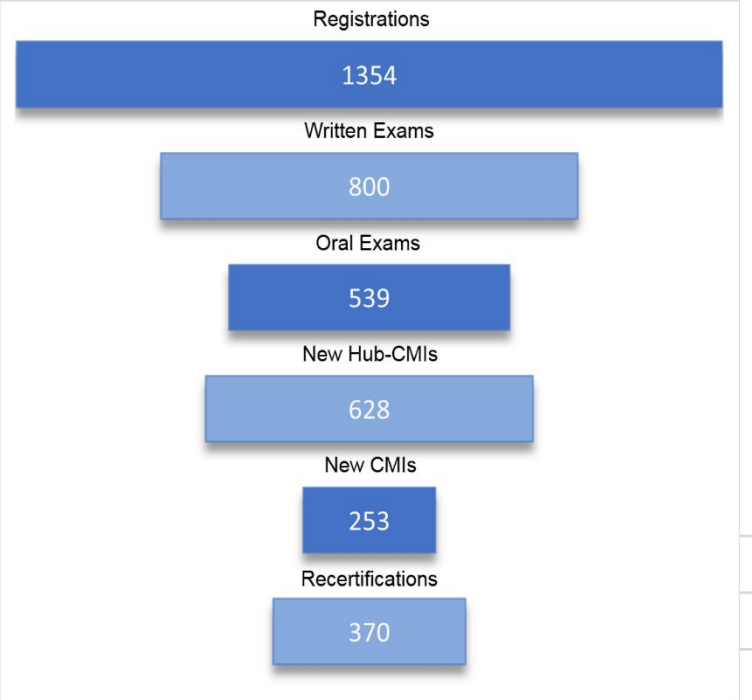
In 2024, the National Board administered 1354 registrations, 800 written exams, and 539 oral exams.

The Board also granted 628 new Hub-CMI credentials, 253 new CMI certifications, and 370 recertifications.

CMI Certifications

Active certifications are those CMI credentials that are not expired, either because the original expiration date has not yet been reached or the interpreter chose to recertify (renew the credential rather than allowing it to expire).

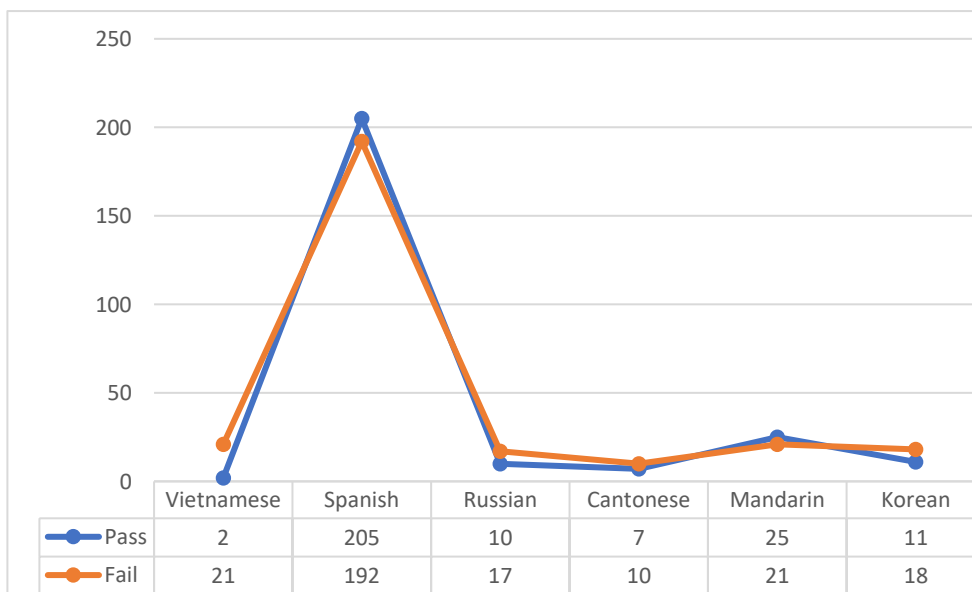
Total certified to date includes all CMI that have been issued by the National Board in each of the six languages as of 12/31/2024 (both active and expired).



Certified This Year	199	11	25	6	10	2
Active Certifications as of 12/31/2024	2292	92	100	90	112	33
Certified thru 12/31/2024*	3294	124	128	109	157	38

*Includes active and inactive certifications

Oral Exams



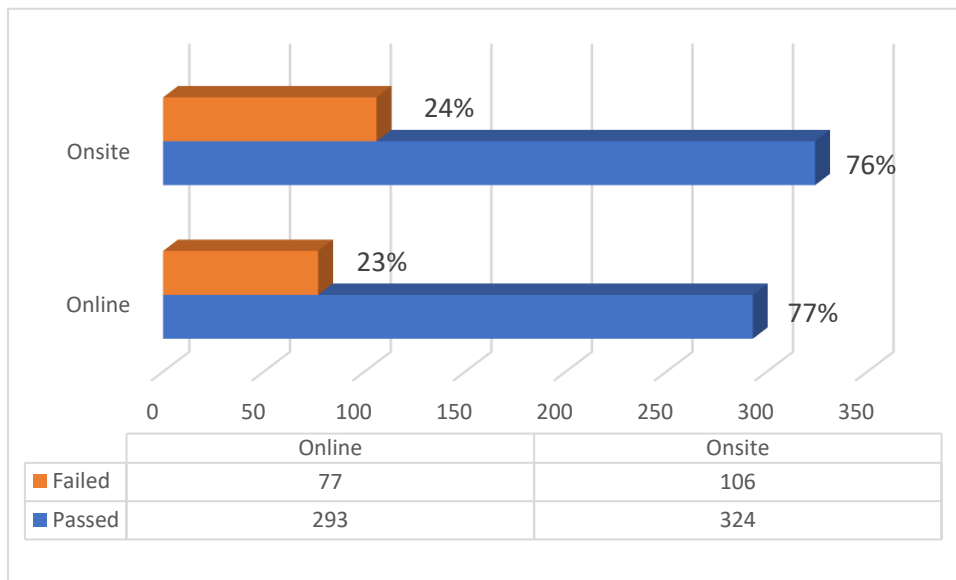
45.5% of oral exams were administered online using the remote platform and 54.5% of the candidates took the oral exams onsite at testing centers.

In 2024, the National Board delivered 539 oral exams (260 passed, 279 failed).

Pass percentages:
Vietnamese 9%,
Spanish 52%,
Russian 37%,
Cantonese 42%,
Mandarin 54%,
Korean 38%.

NBCMI Annual Report 2024

Written Exams



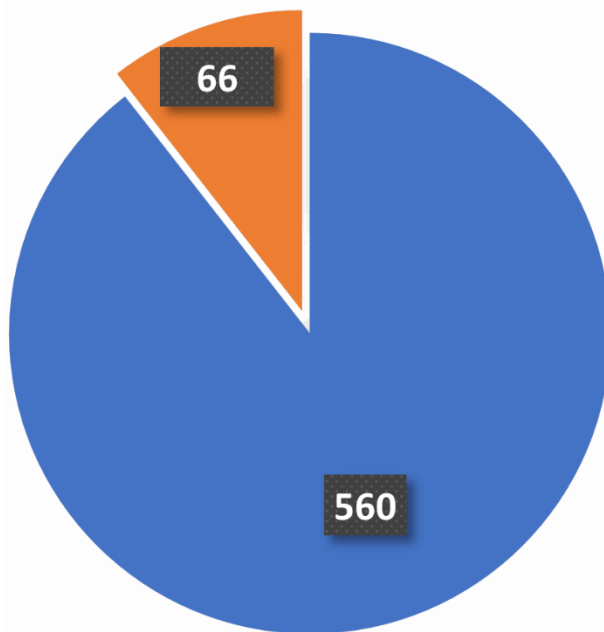
In 2024, the National Board delivered 800 written exams (617 passed, 183 failed).

The overall pass percentage: 77%.

CMI candidates can take the written exam either on site or remotely.

Hub-CMI Credentials

- Hub-CMIs granted for CMIs
- Hub-CMI interpreters of all other languages



Top 5 Hub-CMI languages:

Portuguese
Arabic
Ukrainian
Haitian Creole
Japanese

During 2024, the National Board granted a total of 626 Hub-CMI credentials. 560 Hub-CMIs were granted to candidates for whom the subsequent CMI certification is available (Spanish, Russian, Korean, Mandarin, Cantonese, and Vietnamese), and 66 credentials were granted for other languages.

If you have any questions, please contact:

1-765-MED-CERT (1-765-633-2378) | www.certifiedmedicalinterpreters.org